Membership dues

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Admins can use Heylo to collect a required membership from members. Because the group organizes and engages on Heylo, Heylo will create a paywall around the group that requires dues to be paid upon joining and revokes access when memberships are canceled. Admins can always make exceptions.

Unlike manual, one-time payment collection, memberships on Heylo are automatically recurring. Furthermore, members can sign up anytime, and Heylo will record the appropriate billing date and automatically bill for the future billing date. Admins no longer need to dread the due collection cycle! They can sign up new members throughout the year, and Heylo will manage all payments on their behalf.

Benefits to memberships on Heylo

1. Heylo handles renewals automatically, at the correct billing frequency
2. All members are treated fairly no matter when they sign up, whether it's January or June
3. If a member cancels, they are automatically removed from the group and all linked systems, so you don't have to worry about cross-managing platforms
4. Members can access their payment info, receipts, and payment history all through Heylo

How it works

Admins can create several payment options for members throughmembership plans. For example, a group may have the following visible membership plans:

- Annual membership
- Monthly membership
- Scholarship

A member can select which plan is best for them and canchange or cancel their membership directly in Heylo at any time.

Free Trials

Agroup can set a free trial time period, like 7 or 30 days, for members to experience the group before being required to pay. After the time period, Heylo displays a paywall and members must pay

to access the group. Admins can still contact these members, but the members cannot access the group. Free trial periods can be edited by an admin at any time. If a free trial is removed, all members in the current free trial will be asked to pay.

An admin or member with management permissions can also adjust a member's individual free trial period. Visit the profile, tap the three dot menu, and tap manage to customize their free trial.

Free trial periods can also be imported at scale with acustom import.